



Welfare Client Data Systems

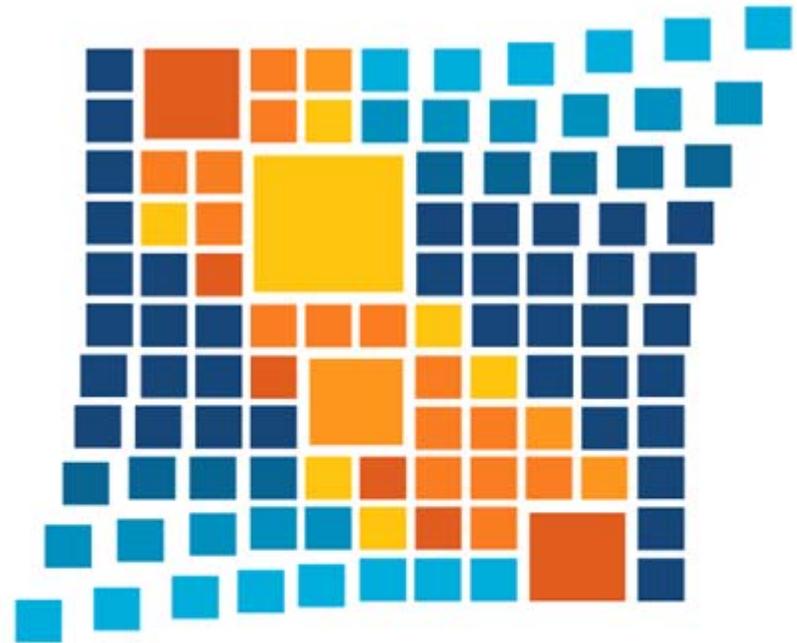
Teri Takai

State Chief Information Officer

9/09/2009

The OCIO

- Created in 2008
- Aligning IT and business priorities
- Modernizing California's approach to IT



OCIO

The state at a glance



TOP LINE

\$3 billion expenditures annually with
130 individuals serving as CIOs

INFRASTRUCTURE

409,000 sq. ft. of data center
floor space in 405 locations



MOBILITY

200,000 + Mobile Phones
17,300+ PDAs
383,000 Phones
71 Call Centers
227,000 miles of cable

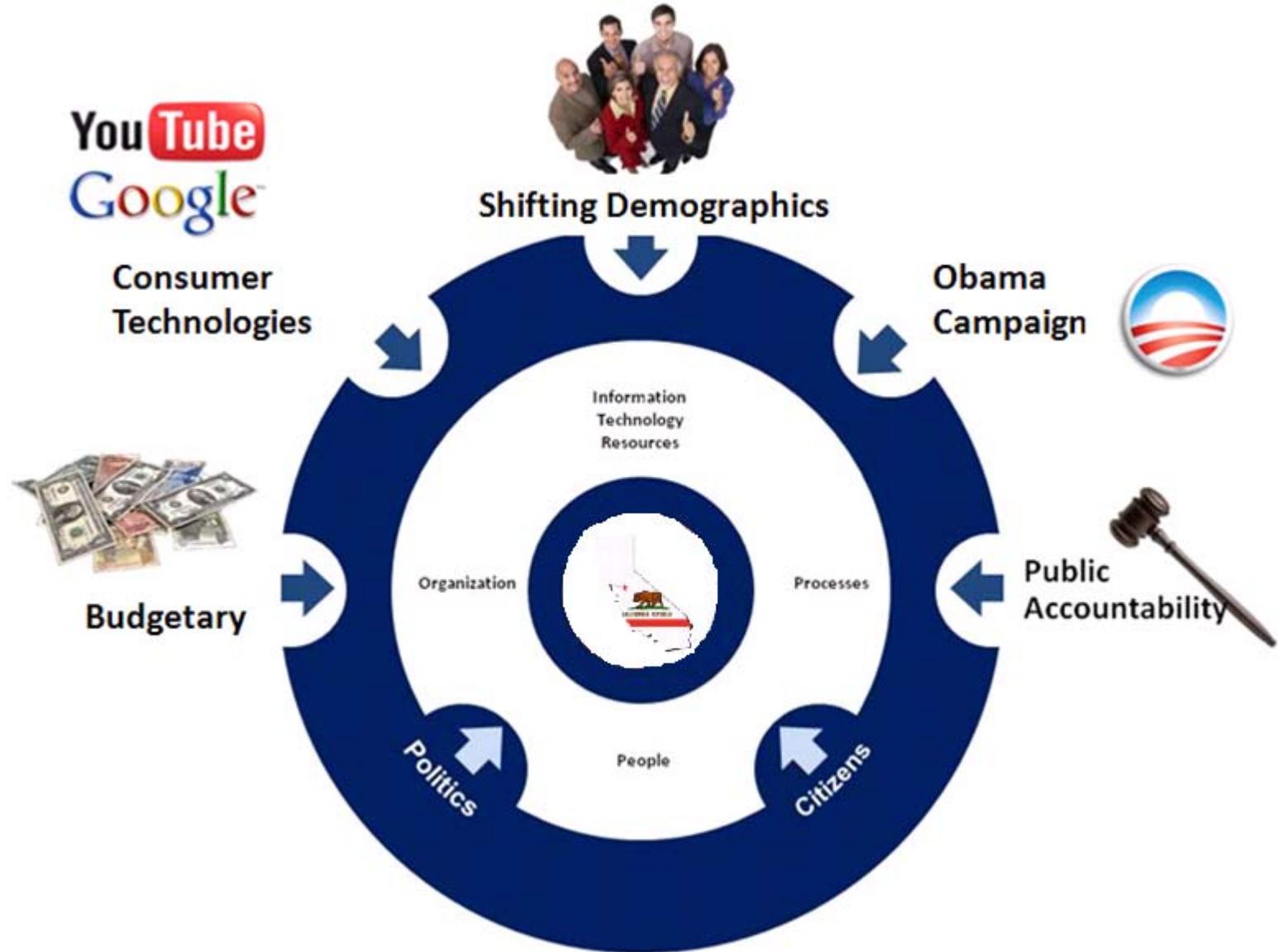
WEB PRESENCE

Over 9,000 servers
Over 1,500 web servers
3 Million + unique web pages
1.8 million page view per
month at www.ca.gov

STAFFING

10,000 statewide IT staff based on DPA

Pressures to change



The California IT Strategic Plan



California IT Strategic Plan

- Put together by AIOs and working groups throughout the state
- Six major strategic concepts

www.itsp.ca.gov

The Six Strategic Concepts



1. IT as reliable as electricity
2. Fulfilling technology's potential to transform lives
3. Self-Governance in the digital age.
4. Information as an asset
5. Economic and sustainable
6. Facilitating collaboration that breeds better solutions

The IT Capital Plans



Statewide
Information
Technology
Capital Plan

2009

Transforming Strategic Goals into Actions,
Volume 2

Arnold Schwarzenegger
Governor

Teri Takai
Chief Information Officer

- 122 new approved project-concepts
- Each concept is mapped to a strategic goal
- OCIO, Finance will develop these concepts further
- 70 percent of concepts have collaborative opportunities

Agency Consolidation Plans



- Implement Federated Governance Model
- Organize IT employees under AIOs, CIOs
- Create robust infrastructure



Consolidation Methodology

- Agency-centric
- Three levels of consolidation
 - Core
 - Desired
 - Optional

	Program	Measure	Baseline	Target	Approach	Source of Funds	Timeline	ROI
	Raised Floor	Square Foot	1,200	750			9 months	
	Servers	Number	1,000	65			18 months	
Core	Network	Circuits						
	Storage							
	eMail							
	Software License							
	Procure							
Desired	SLA							
	Web Tools							
	Help Desk							
	Business Intel.							
Option	Contract Mgt.							

	Program	Measure	Business Need	Target
	Raised Floor	Square Foot	Adequate raised floor to support Agency-centric applications	750
	Servers	Number	Server capacity to support Agency-centric needs	65

	Program	Measure	Baseline	Description / Comments
	Raised Floor	Square Foot	1,200	750 sq. foot room in Bldg. 3 and 450 sq. ft. room in Bldg. 4
	Servers	Number	1,000	900 PCs; 50 small-end servers; 50 mid-sized servers
	Network	Circuits		
	Storage	Gigabytes		
	eMail			
	Software License			
	Procure			
Desired	SLA			
	Web Tools			
	Help Desk			
	Business Intel.			
Option	Contract Mgt.			

	Program	Measure	Baseline	Description / Comments
	SLA			
	Web Tools			
	Help Desk			
	Business Intel.			
Option	Contract Mgt.			

“To Be”
Map

“As Is”
Inventory

Plan
Template

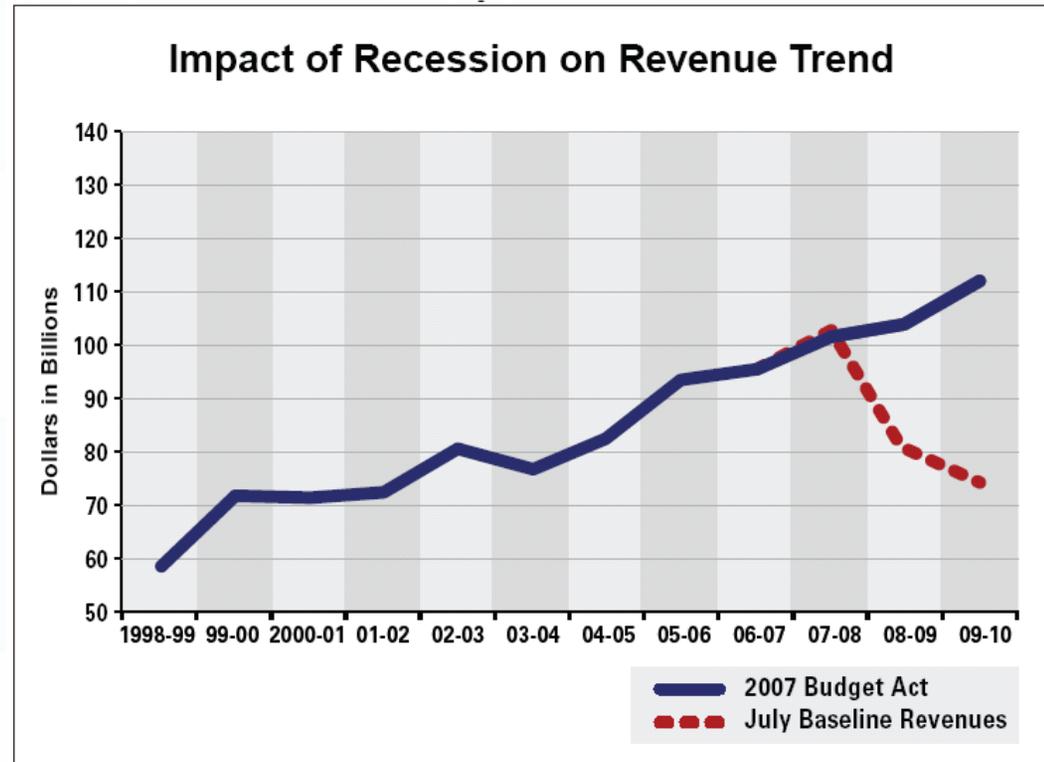
Today's Fiscal Environment



- Finance estimates we have been in a recession since December of 2007

- 1/3 of the world's wealth disappeared

- California's revenues dropped 27 percent



What Governor Schwarzenegger says:



“We must also use this crisis as an opportunity.

Cuts are necessary but at the same time, we can make government more efficient and stretch the taxpayers’ dollar.

California’s day of reckoning is here.”

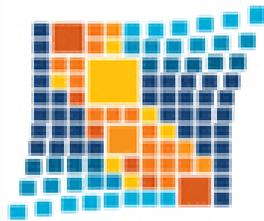
Crisis and Opportunity



We know the crisis, what are the opportunities?

1. Make IT an integral part of state government; keep IT's seat at the table
2. Raise good government issues
3. Find new ways to deliver services
4. Meet emerging citizen expectations

Positioning the new OTech



Office of Technology Services

- Governor's IT Reorganization Proposal place OTech under the OCIO.
- New organization focuses on providing better services.

What's the direction of IT in California?



Connected California

the people of California and the California business community receive secure and effective state services through technology

Efficient California

Where state government utilizes technology to deliver services—within state government and with partners

Reliable California

Where technology is delivered with performance, security, and efficiency

Questions?

